

Clark Etherington Jr.

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OBJECTIVE

Dedicated IT professional experienced in systems administration, network management, and technical support. Strong background in server maintenance, virtualization, automation, and enterprise infrastructure. Currently pursuing a BS in Information Technology with a focus on Network Administration and Security at Utah Valley University. Seeking opportunities that support professional growth and allow me to build reliable, secure, and scalable IT environments.

EDUCATION

ALTA HIGH SCHOOL

Honors diploma

Sandy, UT

September 2018 - May 2021

UTAH VALLEY UNIVERSITY Orem, UT

Associate of Science, Information Technology – High Honors Certificate of Proficiency, Information Systems and Technology Certificate of Proficiency, Information Technology Awarded 2025

Information Technology BS Network Administration and Security Concentration

Expected April 2027

WORK EXPERIENCE

HIDDEN VALLEY COUNTRY CLUB

Sandy, UT

Concierge Team Manager (Part-Time)

September 2018 – May 2020

- Supervised and led the concierge team, ensuring smooth operations and exceptional customer service.
- Collaborated with cross-functional teams to enhance member experiences and manage special events.
- Developed and implemented efficient processes for member inquiries and requests.

HUNGARY ROMANIA MISSION

Budapest, Hungary

Missionary & Mission Secretary

July 2021 – July 2023

- Managed technical problem-solving and maintained servers, enabling seamless communication.
- Coordinated online immigration processes and government interactions, ensuring compliance and accuracy.
- Leveraged technology for missionary work, enhancing outreach and engagement within the community.

ALAKAZAM IT

Orem, UT

Help Desk Technician October 2023 – August 2024

- Resolved technical issues via phone, email, and remote desktop tools, delivering excellent customer support.
- Collaborated with team members to streamline support processes and improve overall service quality.
- Documented technical issues and resolutions effectively for knowledge base improvement.

Field Technician (Promoted from Help Desk Technician) August 2024 – May 2025

- Provide on-site technical support, troubleshooting hardware, software, and network issues efficiently.
- Coordinate closely with clients to implement effective IT solutions and ensure high customer satisfaction.
- Manage deployments, installations, and maintenance of various client technology infrastructures.

PetIQ

Springville, UT

Senior IT Technician May 2025 - Present

- Supported a live manufacturing and warehouse environment with over 150 employees.
- Maintained servers, storage systems, and enterprise software systems including BarTender, ERP modules, domain services, and S2 security systems.
- Configured and managed WiFi upgrades including directional warehouse antenna replacements.
- Installed and wired camera systems throughout the facility, including cable runs and NVR setup.
- Troubleshooting and maintaining label printing systems, RF scanners, and production line hardware.
- Implemented and managed reverse proxies, Docker services, and Linux based hosts for internal projects.
- Provided weekly progress updates and participated in performance reviews with the site supervisor.

PROJECTS AND ACHIEVEMENTS

Technical Skills:

- Windows and macOS troubleshooting
- Linux system administration
- Network configuration, VLANs, firewalls, AP deployment
- Server administration and virtualization (Proxmox, VMware, Hyper V)
- Docker containers, reverse proxies, automation tools
- MDM and device management
- Active Directory and Entra ID
- Python scripting
- Hardware diagnostics, repair, and structured cabling
- S2 Security System administration
- Production line technology support including scanners, printers, and label systems

Languages: Fluent in Hungarian, English

Certifications:

- **CompTIA A+**
- **CompTIA Network+**
- **Certificate of Proficiency, Information Technology**
- **Certificate of Proficiency, Information Systems**

Projects and Personal Achievements:

IT's IT Managed Services Platform

- Built a full MSP environment with Mailcow email hosting, Outline documentation, and Filebrowser storage.
- Deployed Docker based services using Dockge, managed domains and DNS through Cloudflare, and configured wildcard certificates with Nginx reverse proxy.
- Implemented Keycloak SSO with integrations across hosted services.
- Developed n8n automations for workflows, notifications, and reporting.
- Maintained Ubuntu server hosting, backups, and security controls.

Homelab Server

- Built a full virtualization lab with Proxmox, Docker, reverse proxies, VLAN segmentation, backup systems, monitoring tools, and remote access using Tailscale.

Eagle Scout Project

- Successfully organized the collection, refurbishment, and donation of over 50 bicycles to support underserved communities, demonstrating effective leadership and community service.